OCSD Okaloosa County School District

This Week in MIS & Technology

Ah, back to school. The best part of the first day of school is that when the kids arrive to school, teachers have so much to keep them busy that calling for a password or just about anything else is the least of their worries. Truthfully, the first day for students is a chance for us to catch our breath and prepare for the return of requests. They pick up again starting Wednesday and don't slow down until after Labor Day. Every year we work to make things better. This year we tried resetting passwords and emailing that out early to help cut down on calls and that appears to have worked to a small degree. Regardless of all this, remember that we're here for you. If you have any tech needs, email or call us and we'll help you any way we can.

Eric Mitchell

Data Analysis

We have been working on data requests from Curriculum. We will begin creating cohort data group tables and graphs for FCAT Reading and Math.

Seat Management

Welcome back teachers and students! Phones and emails went through the roof as expected this week. We have delivered +75 computers to new teachers since last Wednesday. There are currently around 300 OASIS emails about district hiring that we are sorting through to ensure everyone that needs a computer gets one. We ask the schools to be patient with the team as they work to get the machines out in a purposeful manner. As always, if any help is needed, I'm available via email at Keithd@mail.okaloosa.k12.fl.us.

MIS

Welcome back everyone! Here's to a great start for the 2015 school year!

This week we continued to assist schools with scheduling. If you need assistance with your schedules, please call.

With the Algebra I Fall administration coming up in a few weeks, please make sure that your school is prepared to proctor and administer the test. Test security is extremely important and can affect student results.

Data corrections for Survey 4 have been submitted. With the withdrawal of summer schools students, we also submitted summer school data for Survey 5.

Mobile Learning

Last week Apple's Volume Purchase Program store went down for about 80 hours. We worked with Apple and resolved the issue on August 20th at 3pm. During the outage, we created an iPad quick guide that will be handed out with all new mobile devices assigned to employees. Mobile Learning and Seat Management also spent several hours researching and evaluating possible future products for use with mobile devices.

We are currently updating our documentation to include the recent changes introduced by Apple regarding mobile device deployments and are making minor cosmetic changes to the Mobile Learning website.

Thank you for your patience during the start of the school year rush. We are working as quickly as possible with each work order in the queue.

Data Processing

They are here, and they have access! Over the last week and a half, Information Systems has added or modified over 670 user profiles based on requests, added over 200 hundred new users, and taken over 250 phone calls. We'd like to thank everyone who has assisted in making the process one which flows more smoothly, year after year, and are pleased to be of assistance. In addition, Operations has been posting and printing schedules, pulling data and reports, and capturing for every department, from Food Services to Curriculum, from Finance to Transportation. As we continue through this hectic period, we try to keep in mind that at the end of every phone call made or email sent a student needs to be the beneficiary. Let us know if we can help you and have a great week!